



AASHTO Accreditation Policy and Guidance on Refusal of Service

Policy taken from Section 6 of the [*Procedures Manual for the Accreditation of Construction Materials Testing Laboratories*](#).

6. Refusal of Service

AASHTO reserves the right to refuse service to laboratories that:

- a) Maintain unsafe working conditions for the on-site assessor from AASHTO re:source or CCRL. Create a hostile working environment for the on-site assessor or other staff members from AASHTO re:source, CCRL, or AASHTO.
- b) Behave in a manner that is detrimental to the reputation of the AASHTO Accreditation Program.

The right to refuse service must be approved by the AASHTO re:source Administrative Task Group. This decision may be appealed according to the procedures identified in Section 4.6.3.

Guidance

Behavior that is detrimental to the reputation of the AASHTO Accreditation Program includes, but is not limited to, fraud, falsification of reports, misrepresentations of the laboratory's staff, facilities, or qualifications, and intentional violations of the AASHTO Accreditation Program's publicity policies.

If CCRL refuses service, a laboratory's current AASHTO Accreditation for standards included in a CCRL on-site inspection would be revoked and a new laboratory's request for accreditation would be denied.